



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Novaes et al.

Confirmation No.: 4280

Serial No.: 09/584,638

Group Art Unit: 2155

Filed: 05/31/00

Examiner: Young N. Won

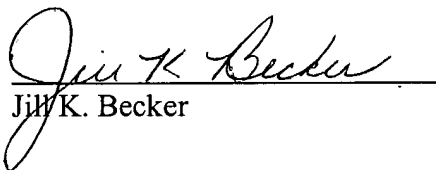
Title: METHOD, SYSTEM AND PROGRAM PRODUCTS FOR ORDERING LISTS  
OF SERVICE ADDRESSES TO PROVIDE LOAD BALANCING OF A  
CLUSTERED ENVIRONMENT

CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with  
the U.S. Postal Service as first class mail in an envelope addressed DEC 15 2003  
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22313-1450, on December 8, 2003.

RECEIVED

Technology Center 2100

  
Jill K. Becker

Date of Signature: December 8, 2003.

To: Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Response To Office Action

Dear Sir:

This Response to Office Action is being submitted in reply to the Office Action mailed  
September 8, 2003 for the above-referenced patent application. A response to the Office Action  
is initially due on or before December 8, 2003, and thus, this Response is timely filed.

12/11/2003 CCHAU1 00000075 090463 09584638

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LJ  
12-18-03  
entered